

Undetectable device.

User Manual



Background.

This device has been conceived to protect assets (cars, motorcycles, machines, etc.). However, due to its design, it is not a device designed to be tracking continuously. If you want a device that continuously monitors the asset you want to protect, just contact us and we will change your device.

It is an exceptional idea, especially for the protection of luxury properties, such as luxury vehicles, to place two CENTINELA devices. One monitoring constantly and another "undetectable".

The design of this CENTINELA device is conceived in order not to be detected in case the thieves use frequency trackers. This practice is common in thieves because the locating devices that operate in continuous mode emit radio frequency signals constantly and, with the appropriate means, it is relatively easy to detect and eliminate the tracking devices.

In addition, due to its design, the battery lasts about 6 months and can be used without connection or installation. You can hide it in the asset you want to protect. On the other hand, when it is necessary to recharge the battery (only in case it is not connected to the battery of the protected asset) the application will warn you

Finally, when you have chosen a place to hide it, you should take into account:

- **Do not use places where the CENTINELA device is completely surrounded by metal.**
- **Make sure that the device is oriented in such a way that the sticker with our logo is not oriented towards the floor.**

Remember that we are here to help you.

Very important.

In order the service to work properly, remember to subscribe so we activate the phone line. Once the subscription is made, you will immediately begin receiving the geolocation information of your device. You can subscribe by accessing the following link. <https://www.seguridadcentinela.com/tienda/suscribete>. If you have purchased it through the web shop, you have already made the subscription and it is not necessary to do it again.

This device is designed to locate your property and uses GPS system and other location systems. You should know that the GPS system only works when the device is on the street. Unfortunately, GPS devices do not work inside buildings, or they give wrong positioning. In urban or densely built-up areas, GPS location is much less accurate than in open areas. Climatic conditions also affect the speed and accuracy of the location.

The first location of each route can take several minutes. Do not worry, it's normal. Once you have made the first location, the rest will be faster.

When the device enters an area without telephone coverage, it obviously cannot transmit the positions of your device. However, the device stores them in its internal memory and as soon as it enters a covered area again, it will indicate it again and mark all the previous positions on the map. Remember that the device has a multi-operator SIM card installed that connects to several telephone companies in each country. This guarantees the maximum possible coverage.

The device sends notifications in several circumstances. Low battery, leaving the geofence, start of device loading (*), charge completed (*). To receive such notifications, you must activate them on your smartphone. The way and sound of receiving such notifications does not depend on our application. It only depends on the configuration of your smartphone. Be sure to do it correctly.

Remember that we are at your disposal. If after reading these instructions you have difficulties to start the device, we invite you to see the most frequently asked questions. There are abundant videos explaining all the necessary steps.
www.seguridadcentinela.com/manuals/

If you still need help, tell us your problem and send it to us through the mobile application by clicking on "Incidents" or you can also send us an email to support@seguridadcentinela.com and we will get back to you as soon as possible.

NOTE: Some countries may have restrictive legislation on GPS tracking of people, animals or things. The user is solely responsible for complying with local laws relating to this subject.

Content of the box

Every sending includes the following material:

- GPS device with battery. The device has a micro-USB connector.
- Instructions Manual
- ID Card of the device.



Battery

If the device is to be installed connected to the asset's battery, you should not worry. If not, in case you are going to be in portable mode, the first time you load it, do it for at least 4 hours.

The device is powered by a rechargeable lithium-polymer battery. We give you some tips for proper operation of it.

- Do not remove or replace the original battery
- Do not expose the device to heat sources. It can cause irreparable damages to the battery and the electronic circuit. Temperatures below 0° and above 45° C may damage the device.
- If you are not going to use the device for several months, we recommend that you do a full charge of the battery when it is stored and repeat the full charge every 6 months. Lithium-polymer batteries, when fully discharged for a long time, break down and lose their capacity to store electrical energy, thus rendering them totally inoperative.

First time registration

Download and install on your Smartphone the app CENTINELA PRO. Available in App Store and Google Play.



First time, you must register as user. You must do it on a smartphone. Click on "Register" and fill the data. Later you must associate your devices to your profile. See this video for a better understanding. [App installation Video](#).

Conditions and ours [Privacy_policy](#).' The bottom of the screen shows an Android navigation bar."/>

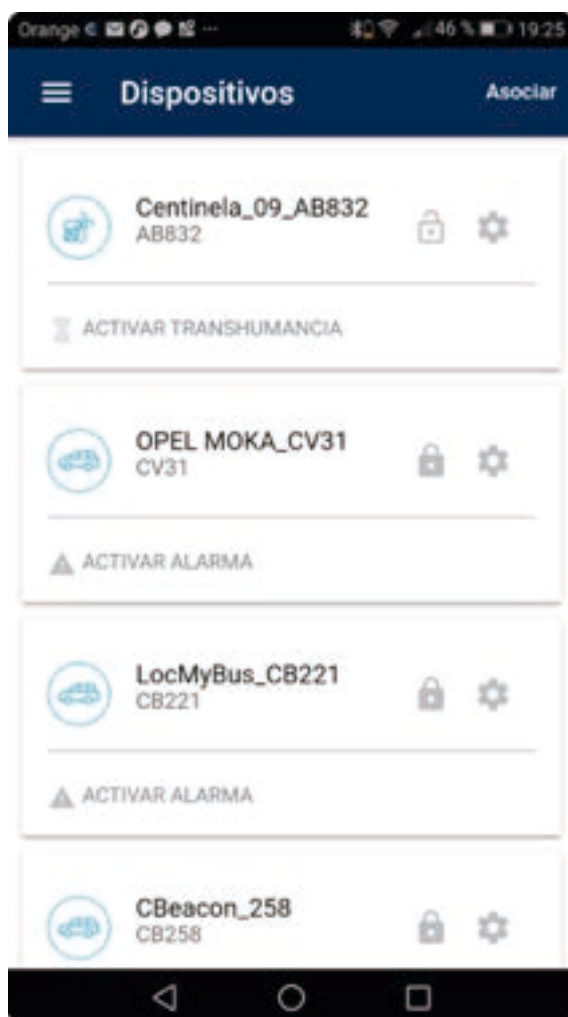
The application will ask for the "Device Id" and the "Device Password". You will find this information on the device card. **You must keep the card indefinitely.** Associate all the devices that you have purchased.

Application operation

When accessing the application with your passwords, you will access the map that shows the location of the devices that are associated.

Remember that this device does not track continuously. Therefore, the data that you get will not be current one. This device remains dormant for 24 hours except a brief contact with our server. In this communication with the server the device communicates its battery, leaves a record in the database of our server and asks if it should be put on alarm because it has been stolen. If the device has not been stolen, the device will shut down for another 24 hours. If, on the other hand, the theft has occurred, the device will start issuing your location so that you can recover your properties. To activate the device alarm you must

press "activate alarm". You will find this button when you click on "Devices", on the Menu. Under the name of the device, you can see it.

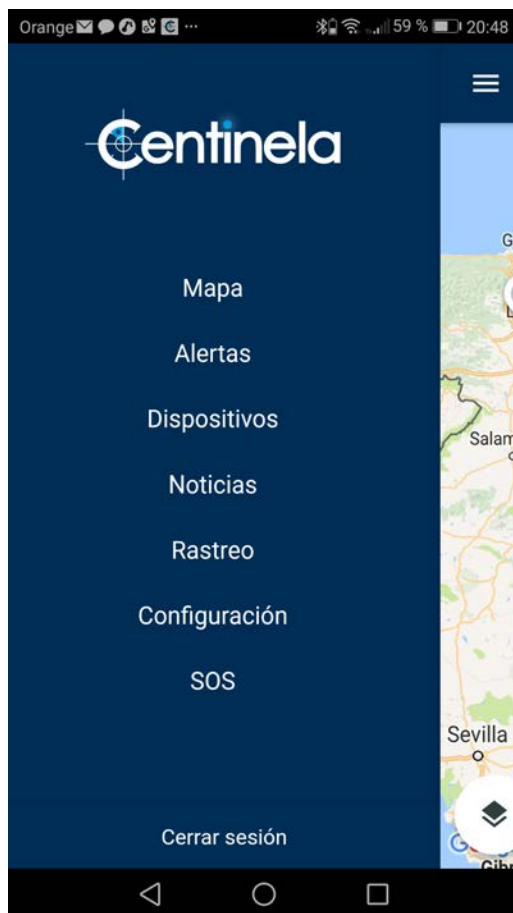


It may take several hours from the time you activate the alarm on your smartphone until you actually have the location of your asset. This way, we achieve the device to be undetectable for thieves.

Drop-down menu

When you click on the icon located in the upper left, the following Menu appears

Map. You will see a map with the location of all devices. [See this video](#)



Alerts. You will see a list of all alerts provided by all devices (low battery, detected movement (only in alert mode))

Devices. *This option shows a list of all associated devices. You can activate and deactivate the alarm in case of robbery. You can also change the configuration of all devices, name, sensitivity or eliminate an associated device.* [See this video](#)



News. *Here you can see last news of our company*

Track. This option is only operative in case of theft. First you must confirm the theft by pressing "Activate Alarm" on the stolen device. You will find it in the "Devices" menu. Once the device is on alarm, you can access the "Track" option. This option will allow you to find and approach the stolen object and prove reliably the presence inside a building, from the common areas or from the street. [Watch this video](#)

When the alarm is activated, the CENTINELA device emits a short-range signal and transmits to the App the WIFI networks that is detecting

When accessing you will see a screen very similar to the following one.

The screen is divided into two parts. The lower part will show the WIFI networks detected by the CENTINELA device at its current location. As you get closer to the area indicated on the Map, some WIFI detected by the device will also be detected by your phone. At that



time, it will be indicated that there are COINCIDING WIFIS. This way, it confirms the proximity to the stolen object.

The upper part of the screen shows the intensity with which the signal emitted by the CENTINELA device reaches the mobile. You must move around the area and detect the point of greatest signal received. The signal crosses walls and slabs and indicates the origin of such signal.

Configuration. From this option you can change your name, emergency telephone number, password and the language of the application.

SOS. By pressing this option, you can make a call from the application to the emergency telephone number that you have

in the configuration.

Log out. With this option, you will close the application completely and to re-enter you must enter the user and password again. If you want your phone to remember the user and password, close the application without using this option.

Web access

To access your device's information via the web, you must use the following address.

www.seguridadcentinela.com/acceso/

You can also access through www.seguridadcentinela.com by clicking on Access.

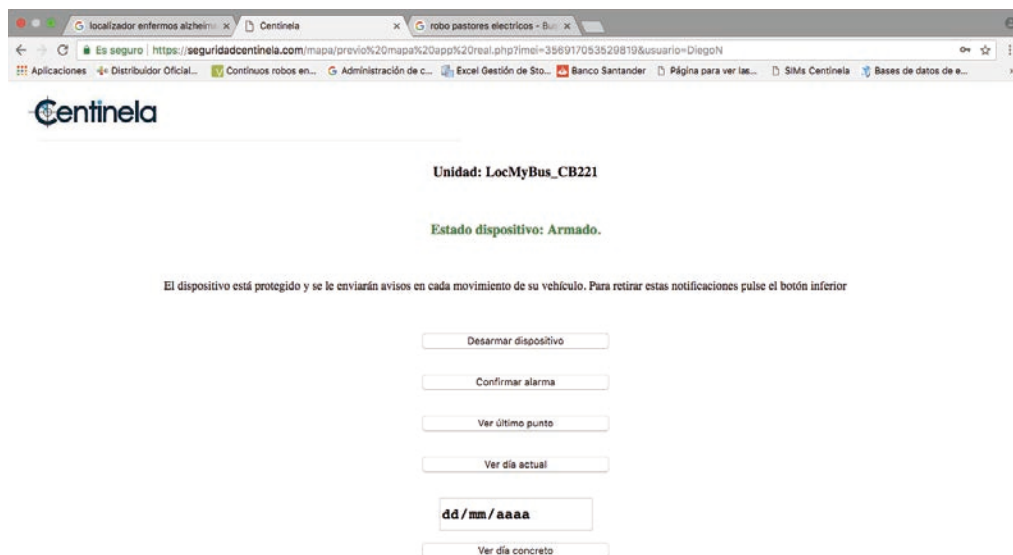
Remember that to access through the web, you must first have registered with your mobile phone



List of devices.

When accessing you will see a list with all the devices associated to your account. In this list you can see the Map, the name of each device, the status of the device and the battery level.

By clicking on "See", you will Access the following Menu.



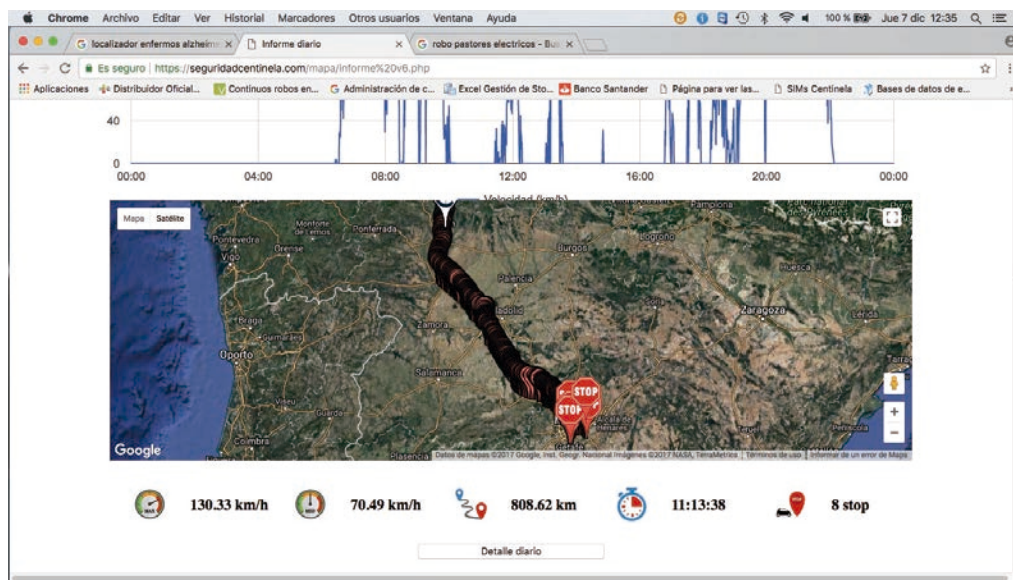
Arm/disarm device. You can allow or block the warnings of the device. Rest of services remain the same.

Configure alarm. In case of robbery, you must confirm the alarm by clicking this icon. It activates all available mechanisms to locate the good

See last point. By clicking here, you will have a map with the last location of the device

See the current day data. A map with the whole itinerary carried out the present day will be shown

See a specific day. Choosing a specific date, you can see the itinerary on such date (even the current date). Also in the lower part of the screen you can see a brief summary of the most important data of the itinerary and there is a "daily detail" icon that is a complete



report of all the activities of such day. Coordinates, speed, number of satellites, location accuracy, level of coverage, level of battery charge, type of location used, date and time of each of the locations are shown.

If after reading this Manual you have any questions you can contact us.

You can also see the online Manuals online in the App. You will find it on the Menu by clicking on the "instructions" icon. Here you can read the complete Manual and you will have the answer to the "frequently asked questions".

Thanks for trusting on us



C/Sabinar 2. Bajo

24007 León

support@seguridadcentinela.com